



Australian Government

Department of Veterans' Affairs

Factsheet HSV109 - Non-Liability Health Care

Purpose

This Factsheet is about Non-Liability Health Care treatment available to current and former members of the Australian Defence Force (ADF), including who is eligible and how to apply to access treatment.

What is Non-Liability Health Care?

Non-Liability Health Care (NLHC) allows current and former ADF personnel, depending on their eligibility, to receive treatment for the following conditions:

- Cancer (Malignant Neoplasm)
- Pulmonary Tuberculosis; and
- any Mental Health Condition.

There is no need to establish that these conditions were caused by your military service.

Who is eligible?

All current and former members of the ADF with at least one day of continuous full-time service (CFTS) are eligible for treatment of any mental health condition. This includes Reservists who have rendered any period of CFTS and national servicemen.

In addition, from 1st July 2018 Reservists without continuous full-time service may be eligible for mental health treatment under NLHC if they rendered Reserve Service Days with:

- Disaster Relief Service (e.g. Operation Vic Fire Assist)
- Border Protection Service (e.g. Operation RESOLUTE); or
- involvement in a serious service-related training incident.

In the case of a serious accident, this means an accident which occurred during a training exercise undertaken by Defence in which a member of the ADF dies or sustained a serious injury. The person would have needed immediate treatment as an inpatient in a hospital. Examples of serious injuries are:

- an injury that results in, or is likely to result in the loss of an eye, or total or partial loss of vision
- a burn requiring intensive care or critical care
- a spinal injury
- deep or extensive cuts that cause muscle damage, tendon damage, or permanent impairment; or
- an injury that requires the amputation of a body part.

NLHC treatment of Cancer (Malignant Neoplasm) and Pulmonary Tuberculosis is available to those with the following types of service:

- eligible war service under the *Veterans' Entitlements Act 1986* (VEA)
- operational service under the VEA
- warlike and non-warlike service under the VEA or the *Military Rehabilitation and Compensation Act 2004* (MRCA)
- peacekeeping service
- hazardous service
- British Nuclear Test defence service as defined in the VEA
- CFTS, for those who completed an unbroken period of three years CFTS (full-time service in the regular ADF) between 7 December 1972 and 6 April 1994
- CFTS, for those who were engaged to serve not less than 3 years CFTS (full-time service in the regular ADF) between 7 December 1972 and 6 April 1994, but discharged on the grounds of invalidity or physical or mental incapacity to perform duties before completing three years; or
- National Service, for National Servicemen who were serving on 6 December 1972 and completed their contracted period of National Service on or after 7 December 1972.

How do I apply?

There is no need to lodge an application form for NLHC for your mental health condition. You can email your request for NLHC for any mental health condition to NLHC@dva.gov.au, or apply over the phone by calling DVA on the General Enquiries numbers listed at the end of this Factsheet. We now provide an alternate online option through MyService portal. MyService has been designed to support you managing your DVA claims and services with ease, and through this channel you can:

- apply for free mental health treatment
- access support for a service-related condition
- access your digital DVA health card
- track the status of your claims
- view your accepted conditions/s
- update your personal profile
- access MyAccount, and more.

To register for MyService go to <https://www.dva.gov.au/myservice>. To sign in you will need to link your current myGov account with MyService. For help using MyService, please contact 1800 555 254.

Alternatively, you can complete form [D9213 Application for Health Care for a Mental Health Condition](#), if you wish to do so. You may need to provide proof of identity, and your service records will be examined to check your service eligibility.

If you automatically received a DVA Health Card - Specific Conditions (White Card) after transitioning from the ADF, you are eligible to receive NLHC mental health treatment immediately. There is no need to apply for mental health treatment if you have received a White Card for this reason. Contact DVA if you have any questions about your treatment eligibilities.

For mental health conditions, a diagnosis is not required.

To access NLHC treatment arrangements for cancer or pulmonary tuberculosis, you need to fill out application form [D9215 Application for Health Care for Cancer \(Malignant Neoplasm\) and Tuberculosis](#) and return it to DVA using the directions provided on the form.

For cancer and pulmonary tuberculosis, a diagnosis by an appropriately qualified health professional is also required as part of the application process. A diagnosis of cancer (malignant neoplasm) or pulmonary tuberculosis can be made by your treating medical practitioner.

What treatment is covered?

A range of treatment is available depending on the accepted condition. These could include treatment from a general practitioner, medical specialist, psychologist, social worker, occupational therapist, psychiatrist, hospital services, specialist PTSD programs, pharmaceuticals, or oncologist services as required to treat the condition.

If you are found to be eligible you will be issued with a White Card. If you already have a White Card for an accepted condition, you can use the same card treatment for all mental health conditions once you have contacted the Department to apply for NLHC. If you already have a White Card issued to you for NLHC after transitioning from the ADF, you can access mental health treatment immediately.

Treatment can be accessed under the NLHC arrangements anywhere within Australia, but not overseas.

How will this affect my compensation claims?

NLHC entitlements are entirely separate to the process of claiming compensation. Compensation for accepted conditions is paid on the basis that the condition is related to your service. NLHC treatment is provided regardless of the cause of your condition. This means that if you claim compensation for a condition for which you are also eligible to receive treatment under NLHC and the compensation claim is not accepted, you may continue to be eligible for NLHC.

More Information

Non-Liability Health Care

Email: NLHC@dva.gov.au

Website: www.dva.gov.au/nlhc

DVA General Enquiries

Immediate assistance

Immediate assistance can also be provided by Open Arms - Veterans & Families Counselling, which provides a free and confidential 24 hour counselling service for eligible veterans and their families on 1800 011 046

Phone: 1800 555 254 *

Email: GeneralEnquiries@dva.gov.au

DVA Website: www.dva.gov.au

Factsheet Website: www.dva.gov.au/factsheets

* Calls from mobile phones and pay phones may incur additional charges.

Related Factsheets

- [HSV61 DVA Health Card - Specific Conditions \(White\)](#)
- [HSV99 Mental Health Support](#)

Related Forms

- [D9213 Application for Health Care for a Mental Health Condition](#)
- [D9215 Application for Health Care for Cancer \(Malignant Neoplasm\) and Tuberculosis](#)

Disclaimer

The information contained in this Factsheet is general in nature and does not take into account individual circumstances. You should not make important decisions, such as those that affect your financial or lifestyle position on the basis of information contained in this Factsheet. Where you are required to lodge a written claim for a benefit, you must take full responsibility for your decisions prior to the written claim being determined. You should seek confirmation in writing of any oral advice you receive from DVA.

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